

# How to enable Role-Based Support

The 4 steps below will cover how you can enable Role-Based Support for your organization

We are excited to introduce Role-Based Support, the GCP Support offering that provides flexibility, customizability and predictable pricing for your organization. If you are a current support customer, this will replace your existing support.

You can enable Role-Based Support for your organization by following the 4 steps below.

Step 1	Step 2	Step 3	Step 4
<b>Access <a href="#">Cloud Console</a></b> Your Org Admin can navigate to Support>Cases of Cloud Console to begin the enablement process.	<b>Follow the enablement flow</b> Assign your Support Admins, select the Billing Account to be charged and indicate if you'd like to migrate existing support users.	<b>Confirm information</b> Confirm the information that is shown and click submit.	<b>That's it!</b> You will receive an email within 5 business days to update you on the status of your request