

How to enable Role-Based Support

The 4 steps below will cover how you can enable Role-Based Support for your organization

We are excited to introduce Role-Based Support, the GCP Support offering that provides flexibility, customizability and predictable pricing for your organization. If you are a current support customer, this will replace your existing support.

You can enable Role-Based Support for your organization by following the 4 steps below.

Step 1	Step 2	Step 3	Step 4
Access Cloud Console Your Org Admin can navigate to Support>Cases of Cloud Console to begin the enablement process.	Follow the enablement flow Assign your Support Admins, select the Billing Account to be charged and indicate if you'd like to migrate existing support users.	Confirm information Confirm the information that is shown and click submit.	That's it! You will receive an email within 5 business days to update you on the status of your request