Hello Google Dialogflow Customer,

We’re writing to remind you that to improve location availability and data residency, we’re updating Dialogflow ES and CX endpoints. The us-dialogflow.googleapis.com endpoint and locations/us resource location, which served as aliases for global resources, will be discontinued on May 21, 2024. We have changed the date to update resource locations and endpoints from April 16, 2024 to May 21, 2024 to provide you with additional time.

Note: Please ignore the details below if you do not use the "location/us" resource location identifier or the us-dialogflow.googleapis.com endpoint for your Dialogflow ES or CX agents.

What you need to know

To ensure continued functionality, please follow these steps:

- **Change Resource Location**: Update all instances of 'locations/us' to 'locations/global'.
- **Update Endpoint**: Direct your queries to dialogflow.googleapis.com.

If you do not make these changes, you will receive a '400 (invalidargumenterror)' message.

**Dialogflow CX Examples**

Currently, the same global Dialogflow CX v3 resource is available through the following resource URLs:


Ensure the location retirement doesn’t affect your Dialogflow CX agents by using the following URL before May 21, 2024:


The change equally applies to Dialogflow CX v3beta1 resources.

**Dialogflow ES Examples**

Currently, the same global Dialogflow ES v2 resource is available through the following resource URLs:


Ensure the location retirement doesn’t affect your Dialogflow ES agents by using the following URL before May 21, 2024:


The change equally applies to Dialogflow ES v2beta1 resources.

**What you need to do**
- If you are currently using the `us-dialogflow.googleapis.com` endpoint, you need to replace it with `dialogflow.googleapis.com`.
- If you are currently using the "locations/us" resource location identifier through endpoints, you will need to replace it with "locations/global".

Alternatively, if you would like to store your data and serve your agent from a region other than global, complete the following steps before **May 21, 2024**:

1. **Export** your agent.
2. Create a new agent in any one of **regions other than global**.
3. **Restore** your agent.
4. Ensure that access to your agent uses the new region in your Dialogflow **ES** or **CX** API requests.

**We’re here to help**

We understand these changes may take some time. If you have any questions, require assistance, or you feel you cannot meet the timeline, please **contact Google Cloud support**.

Thanks for choosing Dialogflow.

—The Google Dialogflow Team