

Hello Google Dialogflow CX and Vertex AI Agents Customer,

We are writing to inform you about the upcoming changes to **Dialogflow CX and Vertex AI Agents** and the migration of certain features to the gemini-1.0-pro-001 model.

This email outlines the details of these changes, their impact on your existing agents, and the actions you can take.

What you need to know

Effective **June 15, 2024**, the following [Dialogflow CX generative features](#) will be upgraded from text-bison-001 to the gemini-1.0-pro-001 model:

- **Vertex AI agent apps**
- **Data store agents (also known as Chat agents)**
- **Generators**
- **Generative fallback**

End of support for Vertex AI's text-bison-001 for agents

Vertex AI will [no longer support the text-bison-001 model after July 2024](#). As a result, we are discontinuing the use of the text-bison-001 model for agents beginning **June 15, 2024**.

Please note that agents using the text-bison-002 model will continue to work after **June 15, 2024**.

Impact on Dialogflow CX and Vertex AI agents functionality

This Language Learning Model (LLM) change will affect Dialogflow CX and Vertex AI agents that currently utilize any of the features mentioned above. The upgrade to gemini-1.0-pro-001 is expected to enhance the quality of your agent.

After the upgrade on **June 15, 2024**, your agent will use gemini-1.0-pro-001 if you have explicitly selected text-bison-001.

What you need to do

Please pursue one of the following options.

Option 1: Early upgrade to gemini-1.0-pro-001 (Recommended)

Upgrade your agents that use Vertex AI agent apps, Data store agents, and Generators to gemini-1.0-pro-001 before **June 15, 2024**. We recommend early migration to allow enough time for testing and to ensure that your solution works as intended.

Follow the instructions in the table below to proceed.

Feature	Navigate to	Action
Vertex AI Agents	Agents Console > Settings >	Update your Generative model selection to use

	GenAI	gemini-1.0-pro-001 or one of the other available models.
Generative and Data store agents in Dialogflow CX	Dialogflow CX > Agent settings > Generative AI settings	
Generators in Dialogflow CX	Dialogflow CX > Manage > Generators	

Note: Early migration is not available for the Generative Fallback feature, which will automatically switch to gemini-1.0-pro-001 on **June 15, 2024**.

Option 2: Wait for auto migration

If you choose not to upgrade early, features using text-bison-001 will be automatically upgraded to gemini-1.0-pro-001 on **June 15, 2024**.

We're here to help

We know this change may take some planning, and we're committed to supporting you during this transition. If you have any questions or require assistance, please contact [Google Cloud support](#).

Thanks for choosing Google Dialogflow and Vertex AI Agents.

— The Google Dialogflow Team