

Edge Cloud - One Region Delivery Network (DN) Expansion (125, 250, 500, 1250)

Description

Apigee Edge API Delivery Network (DN) ensures that applications built on our customers' APIs deliver optimized data with extremely high performance and high availability to devices anywhere in the world.

Key Features

- Flexible Routing through Intelligent, geographically-aware DNS Routing for every API request.
 - Distributed API Infrastructure – Replicated, clustered runtime operations of your APIs in multiple global regions, serving dynamic content and executing API operational policies in the region nearest to the end-user.
 - Caching and Quotas – Globally distributed cache and quotas to improve performance and scalability.
-

Deployment

- Hosted multi-tenant cloud
 - Consult with your sales executive for available DN Expansion options.
-

Limitations

- Benefits of delivery network only applicable to API Traffic
 - Prerequisite : Requires Edge (125, 250, 500 or 1250)
 - Exclusions (deployed within single region only):
 - Developer Services
 - Analytics
 - Data migration services not directly required for the activation of this service are not included.
-

Service Level Agreement (Supersedes Apigee Edge (125, 250, 500 or 1250) SLA)

Apigee commits to at least 99.99% Service Availability during each calendar month. In the event Apigee does not meet the Service Availability, the Customer will be eligible to receive a Service Credit as described below.

Definitions

Apigee Error Rate -- The total number of Unsuccessful API Requests divided by the total number of API requests during that five minute period. Apigee calculates the Apigee Error Rate for each customer account as a percentage for each five minute period in the calendar month.

Service Availability -- Is calculated on a monthly basis by subtracting from 100% the average of the Apigee Error Rates from each five minute period in the calendar month.

Unsuccessful API Request -- Any customer-initiated API request (excluding requests to Apigee platform API) that is processed by the Apigee Cloud DN Service and returns an HTTP status code in the 5xx family due to an Apigee error.



Total API requests -- The total number of successful and unsuccessful API requests (excluding requests to Apigee Management API calls) that are processed by the Apigee Cloud DN Service.

Service Credits

If the Service Availability is less than 99.99%, and if Customer has fulfilled all of its obligations under the Agreement and this SLA, Apigee will provide Customer a Service Credit for the month in which the failure to meet this SLA has occurred. The Service Credit is calculated as the percentage of the monthly fees for the Apigee Cloud DN Service that is awarded to Customer for a validated claim for a failure to meet the SLA during that month, in accordance with the table below.

Apigee Cloud DN Service Availability per Calendar Month	Service Credit
Equal to or greater than 99% but less than 99.99%	10%
Less than 99%	25%

A Validated Service Credit shall be credited and applied to future invoices, or refunded if Customer has paid Apigee in advance. Unless otherwise provided in your agreement with Apigee covering the Apigee Cloud DN Service, your sole and exclusive remedy for any unavailability, non-performance, or other failure by us to provide Apigee Cloud DN Service is the receipt of a Service Credit (if eligible) in accordance with the terms of this SLA.

Customer must notify Apigee via email at servicecredits@apigee.com within five (5) calendar days of the month end that the incident occurred to receive a Service Credit under the Service Availability SLA.

The above represents current Apigee Edge specifications, and Apigee reserves the right to change features and functionality and the corresponding specifications in this sheet. The latest spec sheet may be found at <http://apigee.com/about/documents/apigee-specification-sheet-current>, and any updated specifications will be deemed substituted for the above upon their being posted/made accessible at the foregoing location.

Performance throughput will vary based on different API proxy processing factors.

Apigee(R) and Edge are trademarks of Google Inc. All other trademarks are the property of their respective owners.