The features and functionality for the various offerings in this table are subject to change, and you should refer to the <u>specification sheets</u> for the most current details.

INCLUDED SERVICES	Free Evaluation Account	Apigee Team Bundle	Apigee Business Bundle	Apigee Enterprise
License term	Not Applicable	Monthly Or 12 months	Monthly Or 12 months	12 months
Number of Active Users	1	3	5	Unlimited ⁽¹⁾
Organization / Environment combinations	1 Org and 1 Env	1 Org and 2 Envs	1 Org and 3 Envs	Up to 10
API Calls	Up to 100K per month	Up to 15M per month	Up to 300M per month	Up to 10B per year
Max API requests / second	1	No limit	No limit	No limit
Number of API Proxies	No Limit	No Limit	No Limit	No limit
Basic API policies	Y	Y	Y	Y
Advanced API policies	Y	Y	Y	Y
Node.js (4)	Y	Y	Y	Y
Hosted Targets ⁽⁷⁾	1 deployment ⁽⁸⁾ per org	N/A	N/A	20 deployments ⁽⁸⁾ per org, 30 deployments ⁽⁸⁾ across all orgs
Extensions (7)	3 deployments ⁽⁸⁾ per org ⁽⁵⁾	N/A	N/A	30 deployments ⁽⁸⁾ per org, 45 deployments ⁽⁸⁾ across all orgs ⁽⁶⁾
API access to features and data	Y	Y	Y	Y
Web services callouts	Y	Y	Y	Y
API white-labeling	Ν	Y	Y	Y
Developer Portal	Y (not Drupal)	Y	Y	Y
Federated Gateways (Microgateways)	Y	Y	Y	Y
Fixed southbound Apigee IP Address	Ν	Ν	Y	Y
Java callouts and Python scripting	Y	Ν	Y	Y
Distributed traffic management policies	Y	Y	Y	Y
Analytics capabilities	All Dashboard reports,	All Dashboard reports,	All Dashboard	All Dashboard



	Custom reports	Custom reports, Offline queries	reports, Custom reports, Offline queries	reports, Custom reports, Offline queries
Analytics data retention	Up to 30 days	Up to 60 days	Up to 90 days	Up to 12 months
Analytics Concurrent Queries	Up to 3	Up to 3	Up to 5	Up to 10
Runtime Data Capabilities	Application Keys, Key-Value Store	Application Keys, Key-Value Store	Application Keys, Key-Value Store	Application Keys, Key-Value Store, Distributed Cache
Runtime Data Retention	Up to 100 MB	Up to 1 GB	Up to 10 GB	Up to 100 GB
Distributed Network (multi-region presence)	N	N	N	Add-on
Monetization engine	N	N	Ν	Add-on
PCI/HIPAA Compliance	N	N	Add-on	Add-on
Advanced Security (Bot Detection)	N	N	N	Add-on
Runtime Availability SLA	N/A	99.5%	99.9%	99.9% ⁽²⁾
Message Processor Deployment	Google Cloud only	Google Cloud only	Google Cloud only	Contact Sales
Support Entitlement	Community Support only	Developer Support	Starter Support	Starter / Basic / Enterprise / Mission Critical
Initial Response Goal	N/A	P1: N/A P2: < 48 hours P3 < 72 hours	P1: < 6 hours P2: < 12 hours P3 < 48 hours	P1: < 15 mins P2: < 8 hours P3 < 24 hours
Resolution Goal	N/A	N/A	P1: <= 24 hours P2: <= 5 business days P3: <= 10 business days	P1: <= 1 hour P2: <= 3 business days P3: <= 10 business days
Support Interaction	Community	Community, Support Portal	Community, Support Portal	Community, Support Portal, LiveChat, Phone Support, Case Escalation

⁽¹⁾ Subject to number of licensed users

⁽²⁾ Upgradable to 99.99% with purchase of additional options

(3) Limits apply

⁽⁴⁾ Traditional <u>Node.js</u> feature is <u>deprecated</u>, consider using the new <u>hosted target</u> feature instead.

⁽⁵⁾ Extensions - Evaluation accounts:

• Per organization: 2 GCP (Google Cloud Platform) extensions, 1 non-GCP extension



⁽⁶⁾ Extensions - Enterprise accounts:

- Per organization: Total 30
 - 20 GCP (Google Cloud Platform) extensions, 10 non-GCP extensions
- Total across all organizations: Total 45
 - 30 GCP (Google Cloud Platform) extensions, 15 non-GCP extensions

⁽⁷⁾ Hosted Targets and Extensions are only available for the "Free Evaluation Account" and "Apigee Enterprise" SKU with a minimum support entitlement of "Enterprise".

⁽⁸⁾ Deployments are tied to an environment. For eg: if you have one Hosted Target (or Extension) configured and it's deployed to two environments, they count as 2 deployments.

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